Got Laundry?

Answers to Frequently Asked Laundry Questions...

How much does it cost to wash and dry my clothes?
Washers are $1.00 per cycle and dryers are $.75 for a 45 minute cycle.

How do I operate the laundry equipment?
The washers and dryers in your laundry room do not accept coins. Instead, they are activated with an electronic laundry-chip card.

On wash day, instead of using coins, you will simply:
- Slide your laundry-chip card into the reader located on the washer or dryer. *Please leave your card in the reader until you are instructed to remove it.*
- Select your desired machine settings and the machine will start as usual. Each time you do laundry, the wash or dry price will be deducted from your laundry-chip card.

To *add value to your laundry card, you will need to use one of the Add-Value Stations. In Laundry Rooms 5, 11, and 15 you can add value to your card using a credit or debit card. Additionally, the Verano Cyber Café Add-Value Stations accepts cash. There are instructions printed above the Add-Value Machines detailing how to add value to the cards. Another option is the Laundry Rooms in the 66000 and 69000 buildings are direct payment systems that accept debt or credit cards at the machine.*

Can I get money out of the Add-Value Station like I do at the ATM machine?
No, this system can only be used to add value to your existing card and/or buy a new laundry card.

How many times can I recharge my card?
You may recharge your card as many times as you need – unlimited recharges.

Do I have to wait for my card to run out of value before I can put value onto it?
No, you can recharge at any time.

How much value can I put on my card?
You can put a maximum of up to $50 value onto the card.

Can I add $1.00 to my card?
No, the Add-Value Station only accepts values in increments of $5.00.

What if I lose my card?
You can purchase another card at the Add-Value Station for a cost of $2.00. *NOTE: Treat your card as you would cash. Neither WEB nor Verano Place is responsible for lost or stolen cards.*

Moving off-campus or have a problem with your Card?

What if I move out and I still have a balance left on my card?
For a card system refund, a defective card or if you’re moving, please drop by the VP Housing Office during regular office hours for a refund kit or you can call WASH Service Company's card systems department at 800-421-6897, extension 548